# Computer Skills & Literacy MCQ

Author: LaToya Trowers

Published 2014

# Create, Share, and Discover Online Quizzes.

QuizOver.com is an intuitive and powerful online quiz creator. learn more

Join QuizOver.com







Powered by QuizOver.com

The Leading Online Quiz & Exam Creator

Create, Share and Discover Quizzes & Exams

http://www.quizover.com

# Disclaimer

All services and content of QuizOver.com are provided under QuizOver.com terms of use on an "as is" basis, without warranty of any kind, either expressed or implied, including, without limitation, warranties that the provided services and content are free of defects, merchantable, fit for a particular purpose or non-infringing.

The entire risk as to the quality and performance of the provided services and content is with you.

In no event shall QuizOver.com be liable for any damages whatsoever arising out of or in connection with the use or performance of the services.

Should any provided services and content prove defective in any respect, you (not the initial developer, author or any other contributor) assume the cost of any necessary servicing, repair or correction.

This disclaimer of warranty constitutes an essential part of these "terms of use".

No use of any services and content of QuizOver.com is authorized hereunder except under this disclaimer.

The detailed and up to date "terms of use" of QuizOver.com can be found under:

http://www.QuizOver.com/public/termsOfUse.xhtml

# eBook Content License

LaToya L. Trowers. Computer Skills And Literacy . The Saylor Foundation, http://www.saylor.org/courses/prdv001/

Creative Commons License

Attribution-NonCommercial-NoDerivs 3.0 Unported (CC BY-NC-ND 3.0)

http://creativecommons.org/licenses/by-nc-nd/3.0/

You are free to:

Share: copy and redistribute the material in any medium or format

The licensor cannot revoke these freedoms as long as you follow the license terms.

Under the following terms:

Attribution: You must give appropriate credit, provide a link to the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use.

NonCommercial: You may not use the material for commercial purposes.

NoDerivatives: If you remix, transform, or build upon the material, you may not distribute the modified material.

No additional restrictions: You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits.

# **Table of Contents**

Quiz Permalink: http://www.quizover.com/question/computer-skills-and-literacy-mcq-quiz-by-latoya-l-trowers

Author Profile: http://www.quizover.com/user/profile/latoya.trowers

- 1. Computer Skills & Literacy MCQ
- Unit 03: Computer Security and Troubleshooting
- Unit 02: The Internet and the World Wide Web
- Unit 01: Getting Started

| nit 03 | : Compute | Security a | and Troubl | eshooting | Question | S |  |
|--------|-----------|------------|------------|-----------|----------|---|--|
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |
|        |           |            |            |           |          |   |  |

4.1.1. According to Brian Satterfield, one of the initial steps users shou...

### Author: LaToya Trowers

According to Brian Satterfield, one of the initial steps users should take if Windows won't boot or crashes is which of the following?

### Please choose only one answer:

- Hold the power button and restart the computer.
- While in Safe Mode, run the antivirus and antispyware programs to remove any detected threats.
- Unplug the computer for 30 seconds and then plug it in again.
- Immediately contact technical support for instructions.

Check the answer of this question online at QuizOver.com:

Question: According to Brian Satterfield one of the LaToya Trowers @Saylor

### Flashcards:

http://www.quizover.com/flashcards/according-to-brian-satterfield-one-of-the-latoya-trowers-saylor?pdf=1505

### Interactive Question:

http://www.quizover.com/question/according-to-brian-satterfield-one-of-the-latoya-trowers-saylor?pdf=1505

4.1.2. In Zac Mutrux's "Keeping Older Computers Alive," an independent hea...

# Author: LaToya Trowers

In Zac Mutrux's "Keeping Older Computers Alive," an independent health check should be performed when?

Please choose only one answer:

- Once a month
- Every six months
- Once every 18 months
- Every other month

Check the answer of this question online at QuizOver.com:

Question: In Zac Mutrux's Keeping Older Computers LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/in-zac-mutrux-s-keeping-older-computers-latoya-trowers-saylor-computer?pdf=1505

### Interactive Question:

http://www.quizover.com/question/in-zac-mutrux-s-keeping-older-computers-latoya-trowers-saylor-computer?pdf=1505

4.1.3. One of the recommendations that John Gallaugher makes for being pas...

### Author: LaToya Trowers

One of the recommendations that John Gallaugher makes for being password savvy is which of the following?

Please choose only one answer:

- Change the default password on any new products that you install.
- Have the computer remember all passwords to make it easier to access a website.
- Create a password that includes a special character.
- Create the same password for all websites.

Check the answer of this question online at QuizOver.com:

Question: One of the recommendations that John LaToya Trowers @Saylor Foundat

Flashcards:

http://www.quizover.com/flashcards/one-of-the-recommendations-that-john-latoya-trowers-saylor-foundat?pdf=1505

Interactive Question:

http://www.quizover.com/question/one-of-the-recommendations-that-john-latoya-trowers-saylor-foundat?pdf=1505

# 4.1.4. Which is the first step in Zac Mutrux's "Keeping Older Computers Al...

# Author: LaToya Trowers

Which is the first step in Zac Mutrux's "Keeping Older Computers Alive"?

Please choose only one answer:

- Verify your electronic setup.
- Verify your physical setup.
- Verify that all computer cords are not broken or frayed.
- Verify that all of the correct software is installed.

Check the answer of this question online at QuizOver.com:

Question: Which is the first step in Zac Mutrux's LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/which-is-the-first-step-in-zac-mutrux-s-latoya-trowers-saylor-computer?pdf=1505

### Interactive Question:

http://www.quizover.com/question/which-is-the-first-step-in-zac-mutrux-s-latoya-trowers-saylor-computer?pdf=1505

4.1.5. John Gallaugher describes "bad apples" as individuals who can be wh...

# Author: LaToya Trowers

John Gallaugher describes "bad apples" as individuals who can be which of the following?

Please choose only one answer:

- Rogue employees who steal secrets
- Internet hackers who cause havoc for more than one person
- Individuals who violate the privacy of others
- Individuals who use personal information for marketing purposes

Check the answer of this question online at QuizOver.com:

Question: John Gallaugher describes bad apples as LaToya Trowers @Saylor Computer

Flashcards:

http://www.quizover.com/flashcards/john-gallaugher-describes-bad-apples-as-latoya-trowers-saylor-computer?pdf=1505

Interactive Question:

http://www.quizover.com/question/john-gallaugher-describes-bad-apples-as-latoya-trowers-saylor-computer?pdf=1505

| Unit 02: The   | Internet and t | the World W  | ide Web Ou | estions |  |
|----------------|----------------|--------------|------------|---------|--|
| Offit 02. Trie | internet and t | ine vvona vv | ide Web Qu | estions |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |
|                |                |              |            |         |  |

Copyright (c) 2009-2015 all rights reserved

# 4.1.1. According to Karen Coyle's "Protecting Privacy," in personalizing i...

### Author: LaToya Trowers

According to Karen Coyle's "Protecting Privacy," in personalizing information, users should do which of the following before signing up for a website's services?

### Please choose only one answer:

- Trust the website and provide the information requested.
- Save their user name and password for easy access.
- Read the website's privacy policy for detailed information.
- Request additional information in writing.

Check the answer of this question online at QuizOver.com:

Question: According to Karen Coyle's Protecting LaToya Trowers @Saylor Foundat

### Flashcards:

http://www.quizover.com/flashcards/according-to-karen-coyle-s-protecting-latoya-trowers-saylor-foundat?pdf=1505

### Interactive Question:

http://www.quizover.com/question/according-to-karen-coyle-s-protecting-latoya-trowers-saylor-foundat?pdf=1505

4.1.2. In an effort to remain anonymous, Karen Coyle recommends which of t...

# Author: LaToya Trowers

In an effort to remain anonymous, Karen Coyle recommends which of the following?

Please choose only one answer:

- Provide information truthfully once you have verified the business is legitimate.
- Utilize your personal e-mail address for all web-based services.
- Create a fictitious e-mail account.
- Provide businesses with a name other than your own.

Check the answer of this question online at QuizOver.com:

Question: In an effort to remain anonymous Karen LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/in-an-effort-to-remain-anonymous-karen-latoya-trowers-saylor-computer?pdf=1505

### Interactive Question:

http://www.quizover.com/question/in-an-effort-to-remain-anonymous-karen-latoya-trowers-saylor-computer?pdf=1505

4.1.3. In communicating with people through the Internet, organizations sh...

### Author: LaToya Trowers

In communicating with people through the Internet, organizations should do what with their corporate e-mail accounts?

### Please choose only one answer:

- Create multiple e-mail accounts for the organization.
- Create a general e-mail account for all users.
- Create one specific e-mail account for inquiries only.
- Create personal e-mail accounts for users to receive customer inquiries.

Check the answer of this question online at QuizOver.com:

Question: In communicating with people through the LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/in-communicating-with-people-through-the-latoya-trowers-saylor-compute?pdf=1505

### Interactive Question:

http://www.quizover.com/question/in-communicating-with-people-through-the-latoya-trowers-saylor-compute?pdf=1505

# 4.1.4. What is one of VIKO's "How to search" tips?

# Author: LaToya Trowers

What is one of VIKO's "How to search" tips?

Please choose only one answer:

- Utilize only one search engine
- Use quotation marks
- Be specific
- Be broad

Check the answer of this question online at QuizOver.com:

Question: What is one of VIKO's How to search tips LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/what-is-one-of-viko-s-how-to-search-tips-latoya-trowers-saylor-compute?pdf=1505

# Interactive Question:

http://www.quizover.com/question/what-is-one-of-viko-s-how-to-search-tips-latoya-trowers-saylor-compute?pdf=1505

4.1.5. According to VIKO, scientific search engines are indexed from which...

# Author: LaToya Trowers

According to VIKO, scientific search engines are indexed from which of the following places?

Please choose only one answer:

- Science magazines
- Universities, research institutes, and academic publishers
- Encyclopedias
- Scientific-based search engines

Check the answer of this question online at QuizOver.com:

Question: According to VIKO scientific search engines LaToya Trowers @Saylor

Flashcards:

http://www.quizover.com/flashcards/according-to-viko-scientific-search-engines-latoya-trowers-saylor?pdf=1505

Interactive Question:

http://www.quizover.com/question/according-to-viko-scientific-search-engines-latoya-trowers-saylor?pdf=1505

|          | r: Unit 01: Ge |              |  |  |
|----------|----------------|--------------|--|--|
| Jnit 01: | Getting Starte | ed Questions |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |
|          |                |              |  |  |

4.1.1. According to Dr. Dork, a processor works in which of the following ...

### Author: LaToya Trowers

According to Dr. Dork, a processor works in which of the following ways?

Please choose only one answer:

- It works with the information received from the computer software.
- It works in conjunction with other computer components as a series of transistors.
- It works in conjunction with the motherboard to process information.
- It works with the Intel processor to transmit information.

Check the answer of this question online at QuizOver.com:

Question: According to Dr. Dork a processor works LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/according-to-dr-dork-a-processor-works-latoya-trowers-saylor-computer?pdf=1505

### Interactive Question:

http://www.quizover.com/question/according-to-dr-dork-a-processor-works-latoya-trowers-saylor-computer?pdf=1505

4.1.2. According to Microsoft, gaming allows users to do which of the foll...

# Author: LaToya Trowers

According to Microsoft, gaming allows users to do which of the following?

Please choose only one answer:

- Play games for a specified time period
- Limit the number of people who can play a game
- · Play games with users from around the world
- Eliminate the need for board games

Check the answer of this question online at QuizOver.com:

Question: According to Microsoft gaming allows users LaToya Trowers @Saylor

Flashcards:

http://www.quizover.com/flashcards/according-to-microsoft-gaming-allows-users-latoya-trowers-saylor?pdf=1505

Interactive Question:

http://www.quizover.com/question/according-to-microsoft-gaming-allows-users-latoya-trowers-saylor?pdf=1505

4.1.3. Dr. Thomas Beach describes computers as being used in what type of ...

# Author: LaToya Trowers

Dr. Thomas Beach describes computers as being used in what type of manner?

Please choose only one answer:

- Methodical
- Practical
- Useful
- Interactive

Check the answer of this question online at QuizOver.com:

Question: Dr. Thomas Beach describes computers as LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/dr-thomas-beach-describes-computers-as-latoya-trowers-saylor-computer?pdf=1505

# Interactive Question:

http://www.quizover.com/question/dr-thomas-beach-describes-computers-as-latoya-trowers-saylor-computer?pdf=1505

4.1.4. In computer concepts and terminology, peripherals can best be descr...

### Author: LaToya Trowers

In computer concepts and terminology, peripherals can best be described as which of the following?

Please choose only one answer:

- Devices that are installed internally for computer operating efficiency
- Devices that are attached to the computer for printing purposes
- Devices that are used solely to store essential information
- Devices that are attached to the computer for purposes of input, output, and storage of data

Check the answer of this question online at QuizOver.com:

Question: In computer concepts and terminology LaToya Trowers @Saylor Foundat

Flashcards:

http://www.quizover.com/flashcards/in-computer-concepts-and-terminology-latoya-trowers-saylor-foundat?pdf=1505

Interactive Question:

http://www.quizover.com/question/in-computer-concepts-and-terminology-latoya-trowers-saylor-foundat?pdf=1505

4.1.5. Which of the following describes one of the primary benefits of sto...

### Author: LaToya Trowers

Which of the following describes one of the primary benefits of storing pictures, music, and movies on the computer?

### Please choose only one answer:

- Users can print photos and create slide shows and share them with others via e mail or by posting them on a website.
- The computer stores an abundance of music files.
- Music files will be updated automatically.
- Photos will not get damaged by fire and water.

Check the answer of this question online at QuizOver.com:

Question: Which of the following describes one of LaToya Trowers @Saylor Computer

### Flashcards:

http://www.quizover.com/flashcards/which-of-the-following-describes-one-of-latoya-trowers-saylor-computer?pdf=1505

### Interactive Question:

http://www.quizover.com/question/which-of-the-following-describes-one-of-latoya-trowers-saylor-computer?pdf=1505